



DroneWorks Engineering Solutions Private Limited

Data Privacy Policy

At DroneWorks Engineering Solutions Private Limited, we are committed to protecting the privacy and security of your personal information. This Data Privacy Policy outlines how we collect, use, disclose, and protect the information we collect from our users, customers, and visitors.

Purpose

The Policy aims at maintaining the privacy and protection of the confidential information including personal information of Suppliers, Customers, and business partners (“you”, “your”, “individual”, “stakeholder”) of the Company and simultaneously complying with all the laws and regulations.

The Company has framed this policy to:

- provide protection of the privacy of stakeholders related to their personal data,
- specify the flow and usage of personal data, create a relationship of trust between individuals and entities processing the personal data,
- protect the rights of Individuals whose personal data are processed and retained by the Company, and
- create a framework for organisational and technical measures in processing and storage of data

Scope and Applicability

This policy is applicable to all the employees, contractors, vendors, interns, associates, customers and business partners including all such third party/ies who may receive personal information, have access to personal information collected or processed, or who provide information to the organization, regardless of geographic location. The Company expects its employees, contractors, vendors, interns, associates, customers and business partners including third party/ies to support and abide by this policy and principles with respect to the data that they collect and / or handle, or are involved in the process of maintaining or disposing. This policy aims at protecting the data of the stakeholders. No third party may access personal information held by the organization without having first entered into a confidentiality agreement.

1. Information We Collect

We collect various types of information to provide and improve our services. This may include:



- Personal Information: such as name, email address, phone number, and address.
- Account Information: including usernames, passwords, and account preferences.
- Transaction Information: details about purchase orders, invoices, payments, and other transactions made with us.
- Usage Information: data about how you interact with our website, products, and services.
- Device Information: information about the device you use to access our services, including IP address, browser type, and operating system.
- Location Information: if you enable location services, we may collect information about your location.
- Other Information: any other information you choose to provide to us.

2. How We Use Your Information

We may use the information we collect for various purposes, including but not limited to:

- Providing and improving our products and services.
- Personalizing your experience.
- Processing transactions and providing customer support.
- Communicating with you about promotions, updates, and other news.
- Analysing usage trends and preferences.
- Detecting and preventing fraud and abuse.

3. Information Sharing

We do not sell, trade, or rent your personal information to third parties. However, we may share your information in the following circumstances:

- With trusted third-party service providers who assist us in operating our business and providing our services.
- When required by law or to respond to legal process.
- To protect our rights, property, or safety, or the rights, property, or safety of others.
- In connection with a corporate transaction, such as a merger, acquisition, or sale of assets.

4. Data Security

We take the security of your personal information seriously and take reasonable measures to protect it from loss, misuse, unauthorized access, disclosure, alteration, and destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.



5. Your Choices

You have the right to access, update, correct, or delete your personal information. You may also opt-out of receiving marketing communications from us at any time by following the unsubscribe instructions provided in such communications.

6. Children's Privacy

Our products and services are intended for adults only. We do not knowingly collect personal information from children under 15. When children's personal data is collected based on the consent of the holders of parental responsibility, we will only use or disclose the information as permitted by law, explicitly consented to by the holders of parental responsibility. If we accidentally collect children's personal data without obtaining consent from provable holders of parental responsibility, we will delete the information as soon as possible after becoming aware of it. If you believe that we may have collected information from a child under 15, please contact us immediately.

7. Changes to this Policy

We may update this Data Privacy Policy from time to time by posting a new version on our website. We will notify you of any material changes by email or by prominently posting a notice on our website.

8. Contact Us

If you have any questions, concerns, or complaints about our Data Privacy Policy or our handling of your personal information, please contact us at info@droneworks.co.in.

This Data Privacy Policy was last updated on 27 Jan 2024